

This course will develop skills in technology repair, servicing and installation (HW/SW). Our training approach is 80% Practical and 20% Theory.

We are living in an age where computer knowledge is a must, and there is a growing need for practical-based computer training that is based on students' and employers' goals and skill needs. We have consistently redeveloped our program to take this into account and close these gaps.

Our program is designed to train students from a basic computer skill level to certification competency. Our approach emphasises practical experiences whilst providing inspiration, capturing aspiration, and consistently encouraging ambition. Students will develop skills in a practical setting that will enable them to access employment, self-employment, education or further training.

Our course covers areas such as:

- Fundamentals of Computers
- Hardware (repairs, building, networking)
- Software (use, development)
- Diagnostics and Fault Finding
- Security
- Data
- Workplace Environment and Customer Service
- Operational Procedures and Best Practice
- Exam Preparations and Certifications

We aim to differ from existing training courses by:

- Giving every student a better chance of success, as evidence proves that a practical approach to learning can lead to higher grades, improved engagement and better job prospects for young people.
- Basing our training on skill assessment and goals.
- Teaching in a working environment, where the student will experience diagnosis, repairs and customer service first-hand.
- Aiding students in gaining key qualifications, employability skills and enterprising behaviours that employers have felt lacking in job candidates.
- Monitoring the outcome of the training.
- Enabling students to gain work experience from day one.
- Offering the opportunity to train for and aid with exams/qualifications such as COMPTIA and Microsoft.
- Retaining students through our Step-Level program structure.
- Re-evaluating training continuously.

Our technician has trained apprentices and trainees, and provided work experience for firms and businesses such as Leeds College, St Mary's School, 3aaa Training Provider, and various secondary schools and charities within West Yorkshire for over 24 years.